



## GENERAL RULES

- We accept 1 pet per apartment or room (dog or cat)
- Maximum weight of 8 kg.
- The corresponding documentation of the pet is required (Veterinary health certificate and immunization record up to date).
- A supplement of 15 euros per pet / night will be applied.
- Always under previous request and depending on the availability.
- According to the hotel's internal regulations, pet bookings will be located on floors 1 and 2.
- Domesticated, not aggressive and quite pets accustomed to not disturb other guests are welcome in our pet friendly hotels.
- All pets must be completely free of fleas and ticks, clean, well groomed, up to date with their vaccines and deworming.
- The pet must wear an identification collar and a leash at all times, except of when the pet is inside the room where it can not be unattended.
- All pets must sleep under its holder company or in a pet bed.
- Pets are not allowed to sleep on beds or furniture.
- In any case a pet can bathe in guests' bathroom (dry shampoo is recommended).
- Guests must hang the private signal on the door handle that indicates the prohibited entry for the hotel's staff.
- Pets must always be on a leash while outside the room and at the hotel facilities.
- Owners must supervise their pets at all times and should never leave them alone..
- Ministry of Health regulations state that dogs and pets can not access to places where food is prepared, sold or stored. For this reason, it is strictly forbidden for pets to access the hotel's Buffet Restaurant.

