

The hotel in the days of Covid19



The **Hotel mH Florence & Spa**, following the increase in contagion from Covid19, has decided to remain closed to the public on lockdown days. However, the desire to leave has never stopped! Changes to our business habits and practices were necessary in order to ensure the well-being of staff and guests. If for us work is a passion but also a necessity, for the guest it is a choice that must be made in complete freedom and without fear.

We have therefore decided to list the additional measures that the hotel will take when it reopens in order to guarantee **safe hospitality**:

- Sanitization at every departure with ozone treatment "natural garrison for the sterilization of environments".
- Extraordinary sanitation of ventilation systems
- Training of personnel on contagion risk containment practices, mandatory use of the mask and temperature control before entering work
- Treatment with chlorine to the water system of the entire structure
- Daily sanitization of all room surfaces, including remote control, telephone, ventilation display, handles, etc. with ethanol, chlorine or virucidal disinfectants.
- Elimination of unnecessary objects of decoration in order to guarantee and facilitate a better hygienisation of the rooms
- Presence of disinfectant dispensers for the hands at the entrance to the structure, signs for a restricted entrance and dividing panels between staff and guests.
- Delivery of an information leaflet to all guests about the practices to be kept in the facility such as hand sanitization, mandatory use of the mask, distance of 1.8 m.
- Possibility to have breakfast in your room at no extra cost

- Elimination of the breakfast buffet, which will be served at the table to order of the guest and with quota-restricted entrances to ensure distance
- Private entrance to the wellness centre for families and sanitation after each entrance

Let's also remember that the ***city of Florence*** is chosen mainly for its artistic beauty and the importance of its historical palaces and museums, places that are easier to access than other tourist places.