



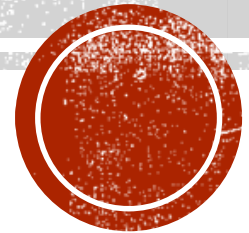
ghm hoteles

HOTEL



monachil

DIRECTORIO



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WELCOME

Dear customers,

The management and all the staff of the Hotel GHM Monachil give you the most cordial welcome.

This directory informs you about the services and facilities offered by the Hotel. In addition, you will find general interest information very useful during your stay.

We hope you enjoy your stay with us,

The direction



RECEPTION



- **Timetable:** The reception is open 24 hours a day.



- **Information:** Receptionists are at your disposal for giving you all information you need.



- **Reception Telephone Number:** Dial 9, if you want to talk with the reception.



- **Wake-Up Service:** Let us know if you need a wake up call any hour of the day or night.



- **Room Key:** The key of your room also connects the lights and the heating by entering it in the box located next to the entrance door.



- **Credit Cards:** We accept credit cards for invoices payments.



- **Check-Out:** The departure day, you must leave the roomk before 12 am.



- **Lost property:** Please, found objets must be delivered at the reception.



- **Parking:** The Hotel has indoor and outdoor parking. Spots are limited, check with the reception.

ROOM



- **Heating:** The Heating switch is located on the wall of the entrance and has only two positions.



- **WI-FI:** Wireless internet access throughout , check with reception how it works.



- **Televisión:** Satellite TV, 28 national channels and 7 foreign channels.



- **Toallas de baño:** For ecological reasons we use the following system for change towels:
 - A towel on the floor means: "Please change it"
 - A towel on the rails means: "I'll use it again"



- **Laundry:** If you would like your clothes to be washed and ironed, you just have to deposit it in the plastic bag that you will find in the closet of your room. Do not forget to fill out and sign the laundry form. See the articles and prices in the list placed in the closet.



- **Cleaning service:** If you wish not to be disturbed during regular hours of room cleaning (from 09:00 am to 6:00 pm), use the "Do not disturb" sign. We remind you that the cleaning staff are not allowed to touch guest belongings, so please leave them in a place where it is not necessary to touch them, in this way it will facilitate the cleaning of the room and we will be able to offer you a better service. Likewise, please do not leave clothes on the bed, as they could get lost when making the change of sheets.



- **Repairs:** If it detects any fault or defect in your room and the hotel in general, please notify reception to remedy the deficiency as soon as possible.

DINING ROOM / RESTAURANT



Restaurant Cervino à la carte

Located on the 1st floor of the Hotel.

Timetable DINNER

From Monday to Sunday: 20:00 h. a 22:30 h.



Bar Terraza Apreski

Timetable

From Monday to Sunday: 14:00 to 24:00 h.

RESTAURANTE

MONTBLANC

Buffet Montblanc

Located on the 1st floor of the Hotel.

Timetable

BREAKFAST: 8-10:30 h. / DINNER: 20-22:30 h.

TELEPHONE NUMBERS

MUNICIPALES	TELÉFONO
Ayuntamiento	958 301 230
Casa de la Cultura y Auditorio Municipal	958 501 821
Obras y Servicios	629 592 303

TURISMO	TELÉFONO
Oficina de Turismo de Monachil	673 366 028
Punto de Información Turística Sierra Nevada	673 366 334
Programa SICTED (Sistema de Calidad Turística en Destino)	673 366 021
CETURSA Atención al Cliente	902 708 090
Patronato Provincial de Turismo de Granada	958 247 128

SEGURIDAD	TELÉFONO
Emergencias	112
Policía Local	630 910 103
GUARDIA CIVIL (Emergencias)	062
Guardia Civil Sierra Nevada	958 481 052
Protección Civil	629 592 293 958 22 49 09
Bomberos	080
Parque de bomberos (Sierra Nevada)	958 48 05 62

SALUD	TELÉFONO
Emergencias	112
Consultorio Pueblo Monachil	958 302 128
Consultorio Barrio	958 300 713
Centro de Salud de La Zubia	958 89 34 60
Cruz Roja Urgencias	958 222 222
Cruz Roja	958 221 420
Complejo Hospitalario de Granada	958 020 000 958 023 000
Ambulancias	092
Farmacia en Pueblo (C/ Carlos Carreras, 24)	958 30 81 70
Farmacia en Barrio (C/ Alicante 11)	958 50 00 96
Farmacia en Sierra Nevada (Plaza de Andalucía s/n)	958 48 04 10
Farmacia Pradollano (Bajos Hotel Meliá Sierra Nevada)	958 48 08 86

TRANSPORTES	TELÉFONO
Taxi Licencia 1 (7 plazas, Juan Francisco)	656 962 472
Taxi Licencia 2 (José Andrés)	646 090 000
Taxi Licencia 3 (Daniel)	627 287 222
Interurbano (Liñán)	958 263 725
Estación de Autobuses de Granada (Alsa)	902 42 22 42
Aeropuerto	958 24 52 00
Transporte Urbano de Granada (Rober)	900 71 09 00

NATURAL ENVIRONMENT POLITICS



GRAN HOTEL MONACHIL S.L (From now on GHM HOTEL) assumes the compromise of adopt the environment administration in our activities.

Our environment administration model develops our policy based on the following principles:

-To conduct an environment administration suitable to the reality of our company and our activities and services, trying whit this to improve our management.

-To train properly the staff to increase the engagement and education of his labors with environmentally friendly criteria.

-To promote compliance by our suppliers of our environment politics.

-Continuously to improve our environment actuation and evaluates periodically it, getting with this better environment practices in our business organization.

-To promote between suppliers the compliance of our environment policy.

-Increase and evaluate continuously our environment action.

-Compliance with current environmental legislation, sector legal requirements and voluntary requirements.

-To evaluate our activities conducting them to maximize the benefits and minimize and remedy the risks.

-To apply the basic contamination prevention and potential risk evaluation principle beginning in the planning stage and when evaluating decisions, up to the startup of new projects and throughout their execution

-To practice the sustainable use of natural resources, raw materials, energies, and increase measures for the prevention, preparation for re-use, recycling and recovery of waste generated by the installation.

-To provide environmental information of our activities and we are committed to promoting and distributing our environmental policy to everyone we do business with.

-GHM HOTELES will ensure that this policy is maintained and interpreted as well as understood, and accepted in all levels, was committed to the provision of the additional resources that would be needed for critical activities.